

## Guidelines

The **IAHSS Industry Guidelines** and the **IAHSS Design Guidelines** are healthcare administrators in providing a safe and secure environment state/provincial, county and local requirements and are also intended all regulatory, accreditation, and other healthcare professional associ

 **IAHSS HANDBOOK**  
SPRING 2018

Below is a listing of all of the Industry Guidelines that have been deve

- IAHSS members have [free](#) electronic access to all of the Guidelin **Guideline- Members Only** and the **Design Guidelines- Members** bottom of this page.
- A selection of Guidelines may be available for public access thro **Preview- available to the public** file library below to address tim knowledge with affiliated organizations, or to inform the public at have been developed.
- Printed Guideline booklets can be purchased by members and n [Click here to purchase the most recently printed version.](#)

### 01. Program Administration

- 01.01 Security Management Plan
- 01.02 Security Master Plan
- 01.03 Security Administrator
- 01.04 Security Vulnerability Assessments
- 01.05 Program Measurement and Improvement
  - 01.05.01 Security Incident Reporting
  - 01.05.03 Security Metrics
- 01.06 Security Personnel Recruiting and Selection
- 01.07 Protected Health Information (HIPAA)
- 01.08 Professional Development
- 01.09 Violence in Healthcare
  - 01.09.01 Targeted Violence
  - 01.09.02 Management of Weapons
  - 01.09.03 Threat Management
- 01.10 Collaborating with Law Enforcement
- 01.11 Media and External Relations

### 02. Security Department Operations

- 02.01 Security Staffing and Deployment
  - 02.01.03. Contracted Off Duty Law Enforcement Officers
- 02.02 Security Officer Training
  - 02.02.01 Personnel On-Boarding
  - 02.02.02. Stopping & Questioning Persons of Interest
  - 02.02.03. Incident Response
  - 02.02.04. De-Escalation Training
  - 02.02.05. Security Officer Use of Physical Force
- 02.07 Protection of High Profile Individuals
- 02.11 Firearms in the Healthcare Security Program

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**3/11/2020**

[IAHSS Ontario Chapter Education Seminar](#)

**3/12/2020**

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## Online Surveys

## New CHPAs

[Justin A. Hawkins](#)

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[Brian A. Claus](#)

### **03. Investigations**

- 03.01 Investigations (General)
- 03.03 Covert Investigations
- 03.08 Gang Awareness and Activities
- 03.09 Sensitive Investigations

### **04. Systems**

- 04.01 Physical Security (General)
- 04.02 Electronic Security Systems
- 04.03 Access Control
  - 04.03.01 Identification System
  - 04.03.02 Key Control
  - 04.03.03 Facility Restricted Access (Emergency Lockdown)
  - 04.03.04 Visitor Control -Patients
- 04.04 Video Surveillance
- 04.07 Communication Systems and Equipment
- 04.08 Duress and Panic Alarms and Response
- 04.09 Testing of Physical and Electronic Security Systems
- 04.10 Security Signage

### **05. Services-Patient**

- 05.01 Patient Related Services (General)
- 05.02 Security Role in Patient Management
  - 05.02.03 Security Role in High-Risk Patient Watches
- 05.03 Violent Patient Visitor Management
- 05.04 Searching Patients and Patient Areas for Contraband
- 05.05 Patient Elopement Prevention and Response
- 05.06 Security in the Emergency Care Setting
- 05.07 Behavioral/Mental Health (General)
- 05.08 Pediatrics Security
  - 05.08.01 Infant/Pediatric Abduction Response and Prevention
- 05.09 Intensive Care Units
- 05.10 Prisoner Patient Security
- 05.11 Patient Valuables and Property
- 05.13 Morgue Facility Security

### **06. Services Staff [All]**

- 06.01 Staff Related Services
  - 06.01.01 General Staff Security Orientation and Education
- 06.02 Home Health Provider (Community Provider Services)
- 06.04 Crime Prevention/Safety Awareness

### **07. Specific Areas**

- 07.01 Security Sensitive Areas
- 07.02 Pharmacy Security
  - 07.02.01 Drug Diversion
- 07.03 Cash and Other Monetary Processing Systems
- 07.05 Parking (General)
- 07.06 Security of Biological, Chemical, Pharmaceutical and Radioactive Materials
- 07.07 Protection of Critical Materials
- 07.09 Retail Services
- 07.10 Long Term Care Facilities
- 07.11 Outpatient Care Services

### **08. Emergency Management**

- 08.01 General
- 08.02 Security Role in the Emergency Operations Center (EOC)



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Erich Barrett



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08.09 Active Shooter  
08.11 Communicable Disease Response

## \*Guidelines Preview - available to the public [\[ More Info \]](#)

Item Name	Posted By
<a href="#">05.02.03 Security Role in High Risk Pts Watches PDF</a> (89.24 KB)	Administration
<a href="#">04.08 Duress and Panic Alarms and Response PDF</a> (86.26 KB)	Administration

## Design Guidelines - Members only [\[ More Info \]](#)

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